

# OFFICIAL PORTAL OF THE PROVINCE AND BUILDING PUBLIC SERVICES

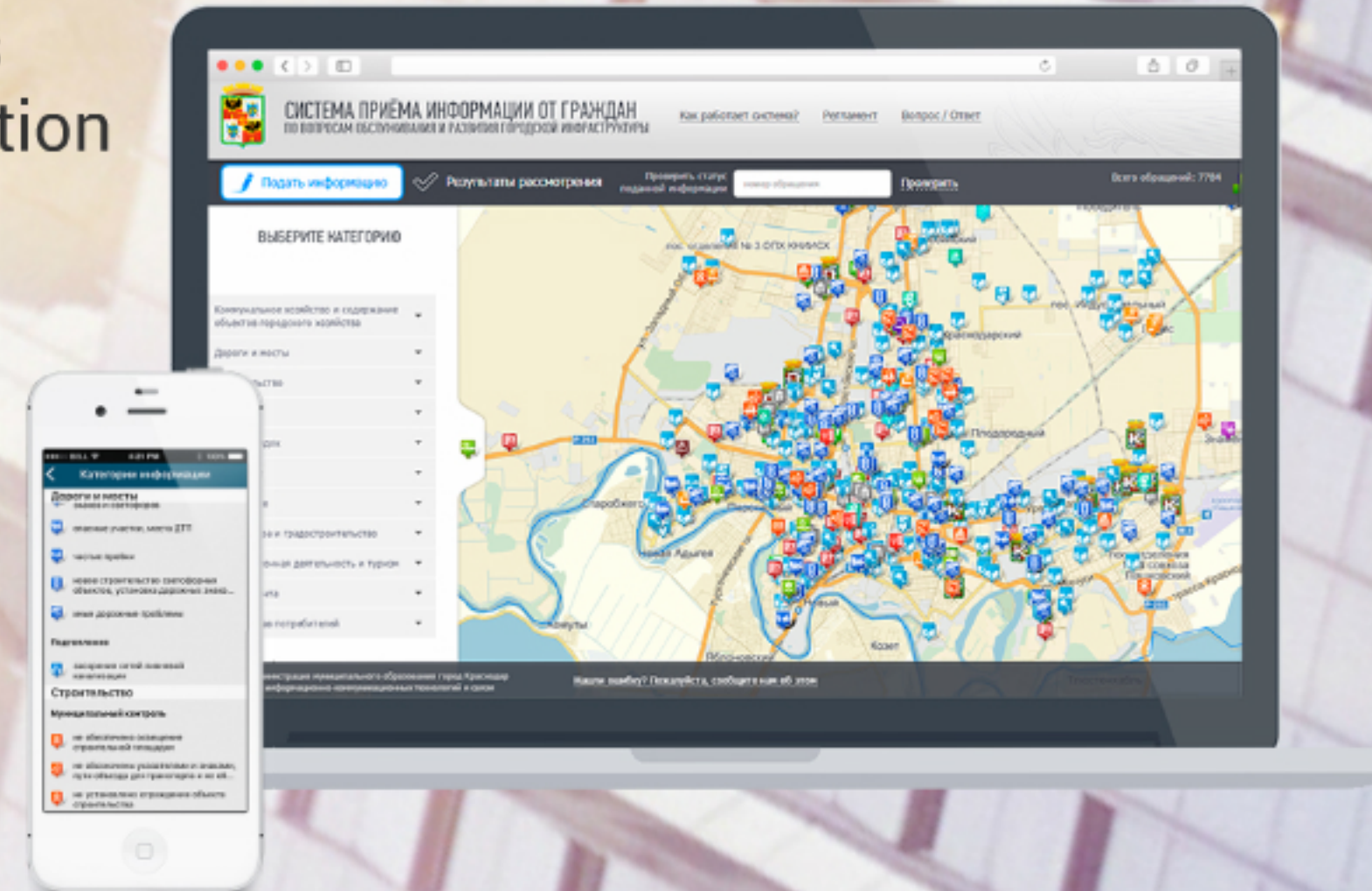
**Integrated solution for province government**

- ➔ effective licensing workflow
- ➔ managing citizen appeals and complaints
- ➔ full side web presence of the province authorities

# What do we offer?

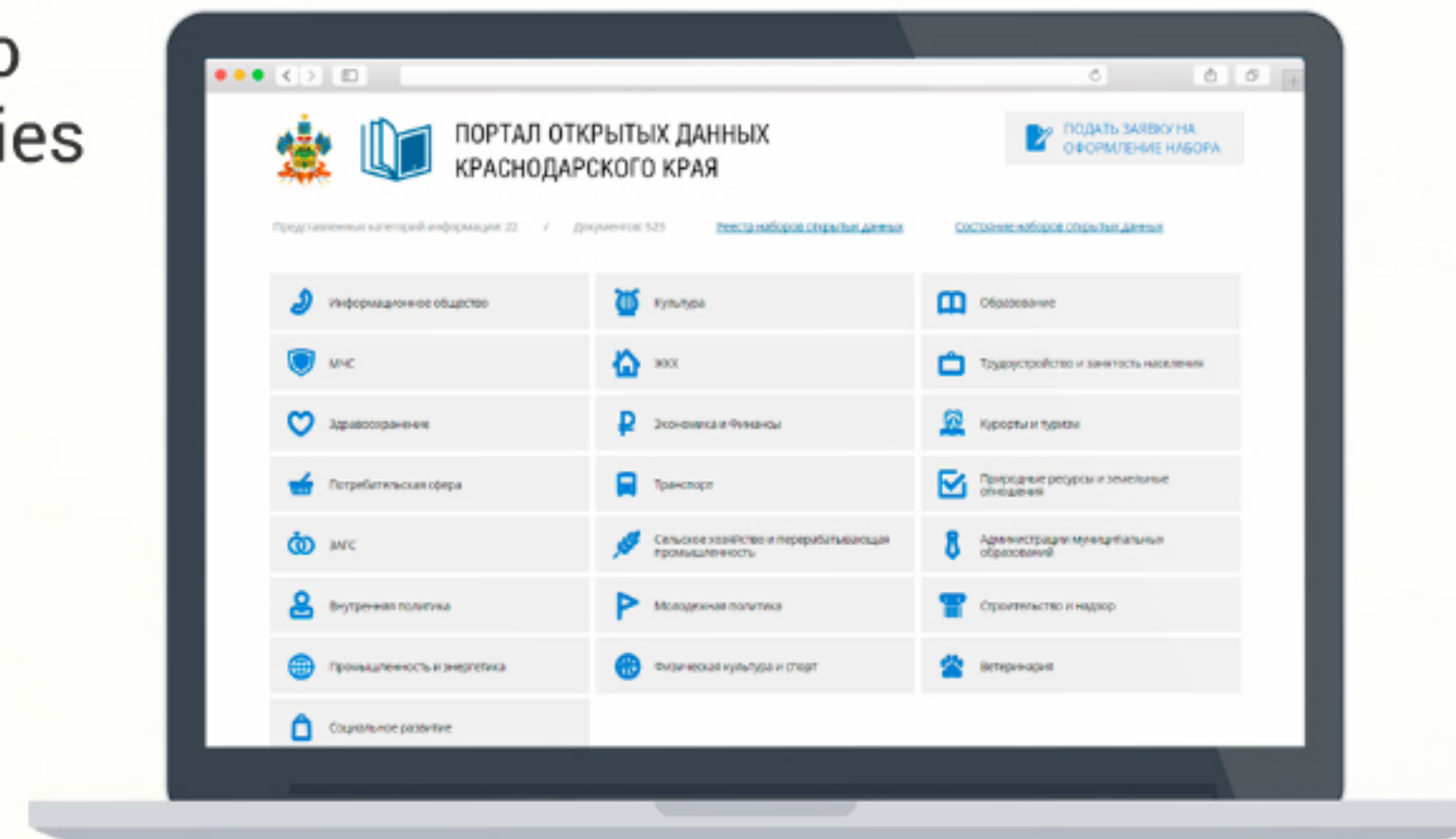
## PUBLIC CONTROL OF CITY INFRASTRUCTURE CONDITION

- Registration of citizens' appeals including photos and issue location
- Intranet-portal for managing incoming issues
- Issues classification
- Appeals routing
- Communication with citizens



# OPEN GOVERNMENT

- Web-based platform for citizens to interact with the province authorities
- Elaborating mutual decisions and bring influence to the regional government politics
- Government services ratings
- OpenData – publishing data sets in a machine readable form



# INTRANET-PORTAL FOR PROVINCE GOVERNMENT

- Regulatory documents database with automated documents recognition
- Integrated regional search engine



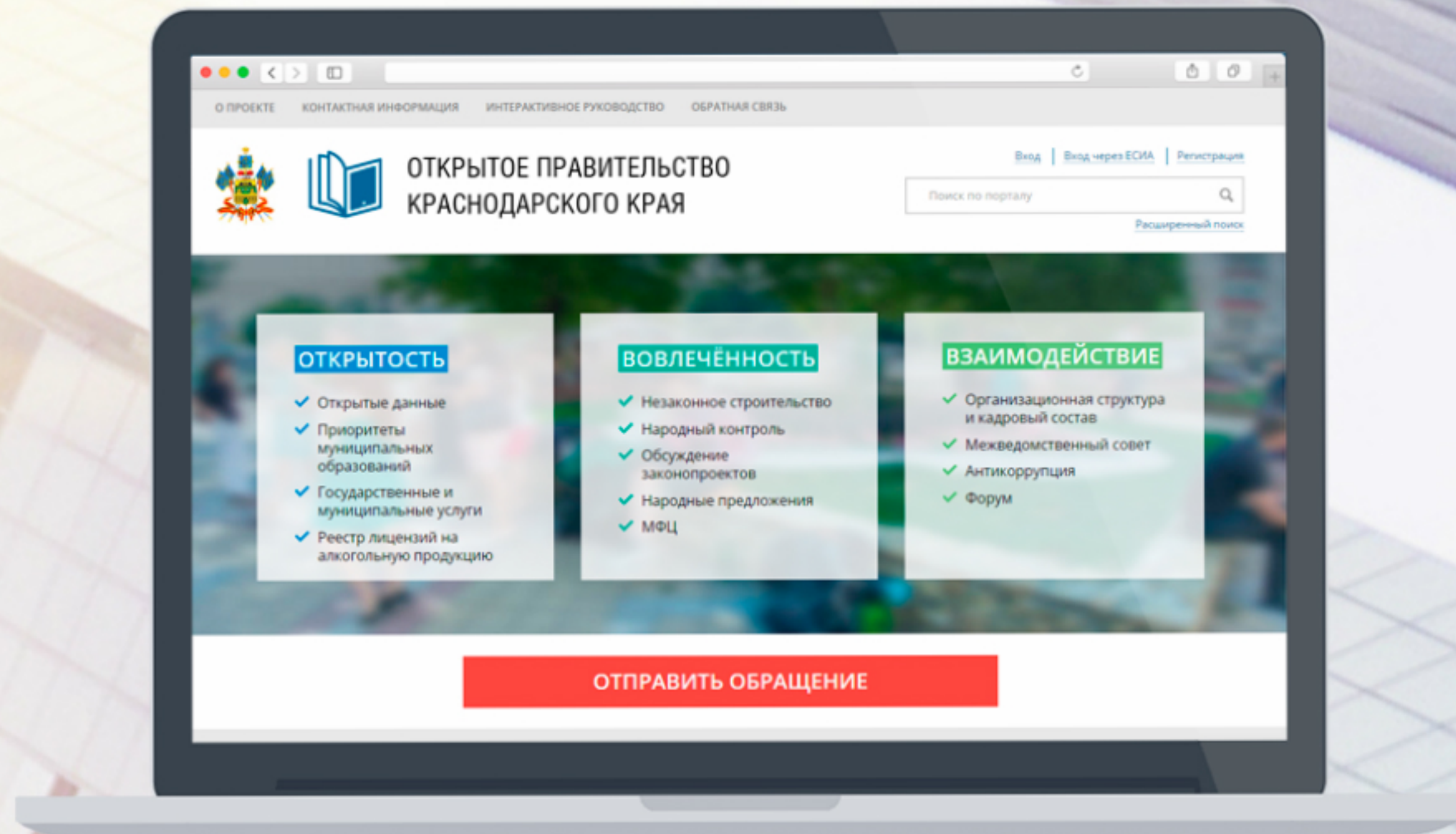
## AN AUTOMATED LICENSING WORKFLOW

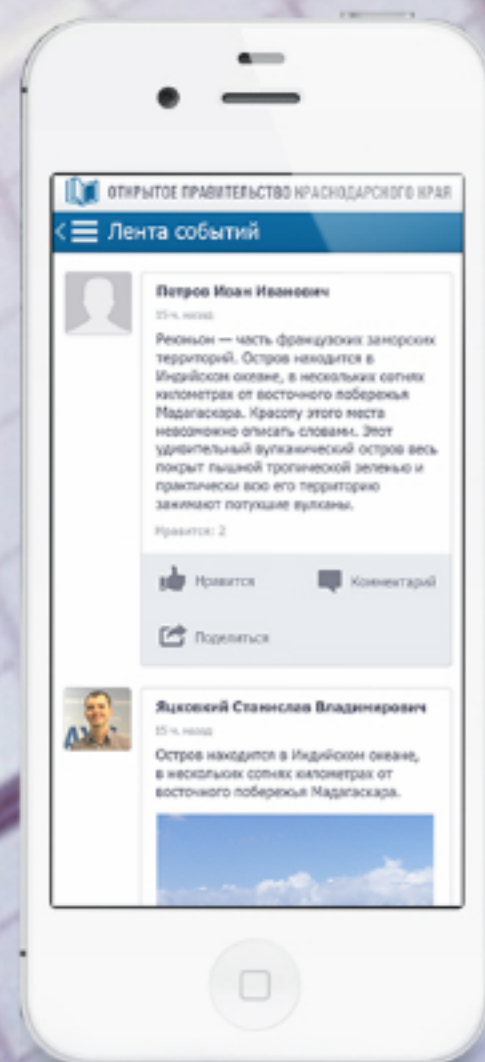
- Licensing Certificate of house ownership and land use rights
- Licensing cars and motorcycles registration
- Licensing temporary residence and absence registration
- Licensing of foreign investment, domestic and out-budget Investment
- Licensing the establishment of branches and representative offices of enterprises



**An integrated system  
available on various  
platforms**

# WEB-PORTAL

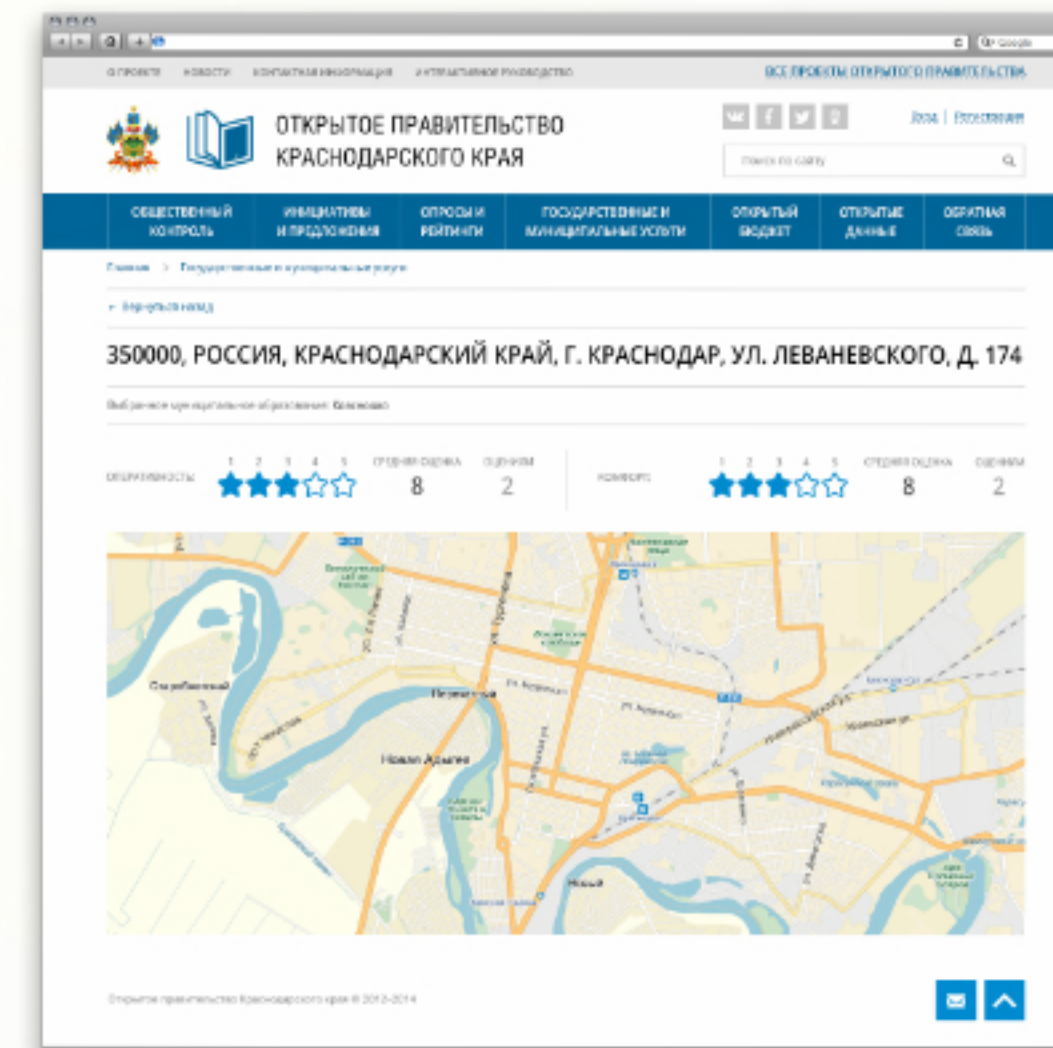




# MOBILE APPLICATIONS (iOS, Andriod, Windows Phone)

## Our experience in the field

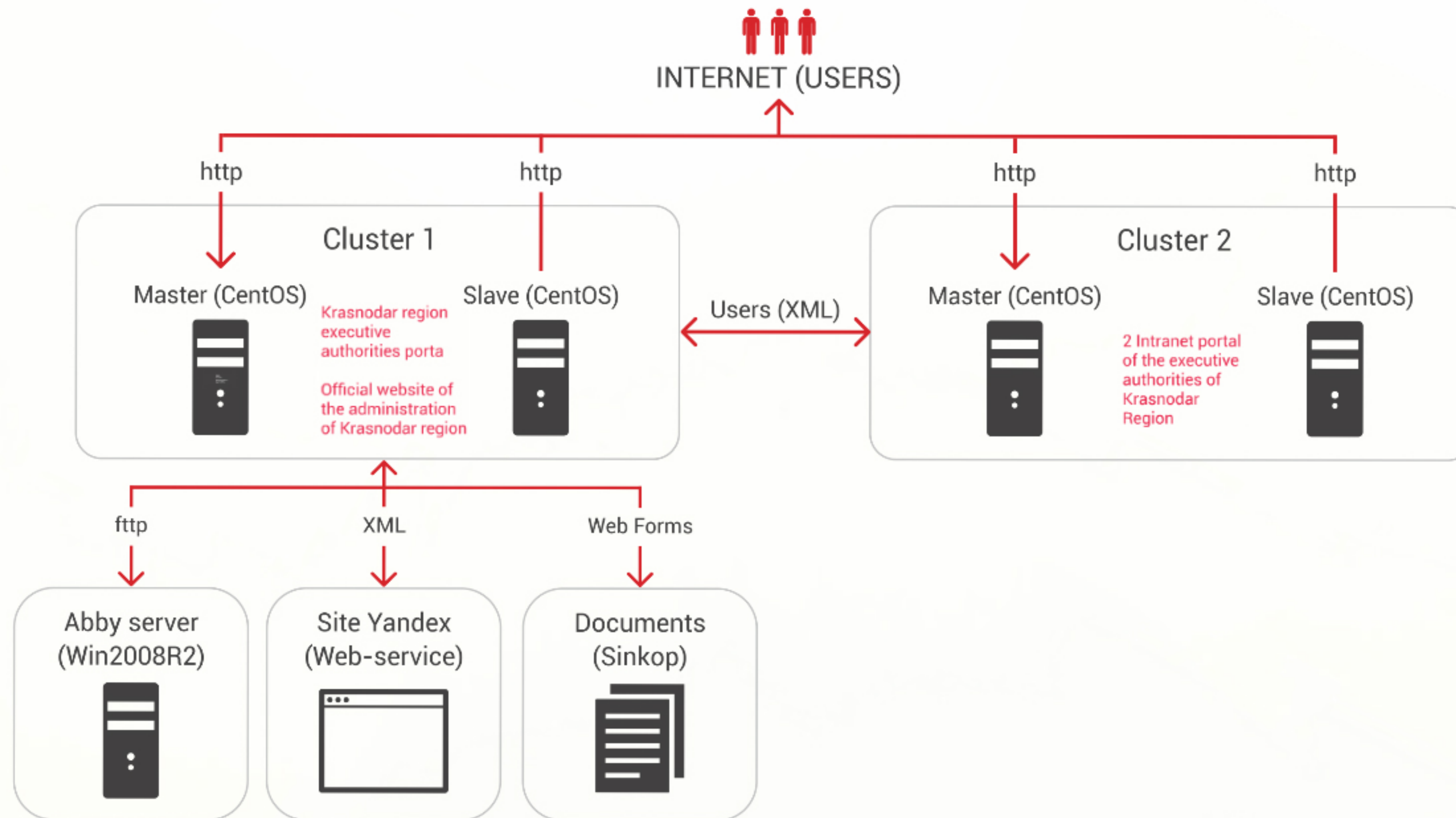
Since 2012, our company is responsible for establishing and maintaining a digital footprint on the web for the Krasnodar region government.



## Some facts about the system

- The 3rd largest Russian open-data portal (2015)
- 10 000 users daily
- 7 900 citizen issues solved
- The largest database of regional regulatory documents - almost 13 000

# System with increased fault tolerance and load balancing



- nginx
- Apache
- mysql (master)
- csync (NFS)

## You get even more

- Software source code delivered to the customer
- Solution generally based on open-source technologies
- Client-side operating center - we are ready to teach your specialists how to operate the system

# About us

- More than 70 employees
- Over 23 years of software development experience
- More than 1 000 websites and web-portals hosted at our datacenter
- More than 2 000 clients
- Over 300 websites or web-portals developed
- More than 2,000 of software deployments where our products are used



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